

PLATTE RIVER RECOVERY IMPLEMENTATION PROGRAM REQUEST FOR PROPOSALS

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SUBJECT: Marketing Services
REQUEST DATE: January 06, 2025
CLOSING DATE: February 06, 2025

POINT OF CONTACT: Alicia Uribe

Headwaters Corporation 4111 4th Ave, Suite 6 Kearney, NE 68845

uribea@headwaterscorp.com

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I. OVERVIEW

The Platte River Recovery Implementation Program (**Program**) was initiated on January 1, 2007 between Nebraska, Wyoming, and Colorado and the Department of the Interior to address endangered species issues in the central and lower Platte River basin. The species considered in the Program, referred to as "target species", are the whooping crane, piping plover, interior least tern, and pallid sturgeon.

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A Governance Committee (GC) has been established that reviews, directs, and provides oversight for activities undertaken during the Program. The GC is comprised of one representative from each of the three states, three water user representatives, two representatives from environmental groups, and two members representing federal agencies. The GC has named Headwaters Corporation to serve as the Program Executive Office; Jason Farnsworth, Executive Director (ED). Headwaters Corporation was established in 2007 as the staffing mechanism for the Program. Program Staff are located in Nebraska and Colorado and are responsible for carrying out the various Program-related activities.

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II. PROJECT DESCRIPTION

- With this Request for Proposals, the Program seeks to acquire the services of a qualified
- 31 marketing firm to support marketing (information and education) initiatives for the Program. The
- Program invites proposals from interested marketing agencies with experience in brand
- development and management; marketing; market research; social media strategy,
- implementation, and management; and miscellaneous print marketing. The work to be performed
- will support the Program, creating increased community support and community knowledge
- 36 about the Program. Program Staff and stakeholders will meet with the contracted marketing
- 37 consultant on a regular basis to share information and updates. It is the bidder's responsibility to
- 38 provide all specified materials in the required form and format. A preliminary Communications
- Plan was created as a starting point for the scope of this project (please see **Attachment A**).

III. SCOPE OF WORK

- Working under the direction of Program Staff, the marketing consultant will work towards and
- 42 measure efforts against the following objectives:

- 1. Foster community buy-in for Program goals and purpose.
- 2. Raise public awareness of the benefits of Program activities and successes.
- 45 Strategy
- Serve as the Program's expert advisor for the development and implementation of marketing
- 47 strategies
- Develop a marketing plan focused on achieving the Program's Marketing (Information and
- 49 Education) Objectives
- Create quarterly planning objectives and reporting for ensuring tactics are managed on brand
- 51 and on budget
- 52 Market Research
- Conduct market research to identify target audience as needed
- Conduct customer surveys, as needed
- 55 **Branding**
- Advise the Program regarding maintaining brand consistency
- Make recommendations on brand advancement
- The following tasks are likely beyond the scope of this RFP but provide an example of potential
- 59 future tasks that may be associated with this project.

Marketing and Public Relations

- Provide graphic design and content development for digital, print, and collateral material, as
- 62 requested
- Manage public relations resources to accomplish the objectives as described in the marketing
- 64 plan

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- Plan and coordinate media events as needed, approximately 1 to 2 per year
- Provide strategic campaign support, including planning, development, and execution; multi-
- 67 channel outreach; and branded material development

68 Social Media Management



- Provide social media strategy development, content, execution, and measurement for social media accounts, including but not limited to:
- 71 www.instagram.com
- 72 www.facebook.com
- 73 www.twitter.com
- Support sponsorships and area events through creative services and print as needed
- Ad hoc graphic design as needed

IV. PROJECT BUDGET

An estimated project budget should be submitted with the proposal. Proposals will not be evaluated solely on cost, but it will be considered in the selection process. Consultants are encouraged to be as detailed as possible when presenting the proposed budget. Please include labor rates and hour estimates as these rates will be the basis for development of the final scope and budget. A total of \$25,000 is available for all tasks associated for an initial anticipated contract term of March 2025 – March 2026. We plan to allocate a budget of \$25,000 annually, with no significant increases.

V. CONTRACT TERMS

The selected consultant will be retained by:

- Nebraska Community Foundation
- 91 PO Box 83107
- 92 Lincoln, NE 68501

 The selected firm will negotiate with the ED Office to establish a fair and equitable contract. If an agreement cannot be reached, a second firm will be invited to negotiate and so on, until an agreement is reached. The initial term of the contract will be for a one-year period beginning in March of 2025 and terminating in March of 2026 with an option to renew at the sole discretion of the GC. Contracted services will be performed on a time and material not to exceed basis. Under the final contract, annual written Notice to Proceed from the Executive Director will be required before works begins. All work will be contingent on availability of Program funding.

VI. SUBMISSION REQUIREMENTS

All interested marketing companies having experience providing the services listed in this RFP are requested to submit a proposal.



Instructions for Submitting Proposals

- One electronic copy of your proposal must be submitted in PDF format to Alicia Uribe at
- uribea@headwaterscorp.com no later than 5:00 p.m. Central Time on February 6, 2025.
- Maximum allowable PDF size is 8MB. A proposal is late if received any time after 5:00 p.m.
- 112 Central Time and will not be eligible for consideration.

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- Questions regarding the information contained in this RFP should be submitted by e-mail only to Alicia Uribe (uribea@headwaterscorp.com). A list of compiled Consultant questions and responses will be maintained on the Program web site
- and responses will be maintained on the Program web site
 (https://www.platteriverprogram.org/Contractors/) in the same location as this RFP
- solicitation. A mandatory virtual pre-proposal meeting of interested parties will be held on
- Tuesday, January 21, 2025 from 1:30-2:30 p.m. Central Time to address questions associated
- with this RFP. Please email Alicia Uribe for meeting information.

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Proposal Content

Proposals should include, at a minimum, the following information:

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- 1. Title page with firm name, address, phone number, principal contact, email address.
- 2. Marketing approach and proposed project work plan
 - a. Work plan should describe tasks, methods, and personnel assigned to the project. Please be as comprehensive as possible.
 - b. Work plan should demonstrate the Consultant's understanding of the Program's outreach needs and outline tasks necessary to accomplish the scope of work.
 - c. Work plan should include phase completion dates and key project milestone completion dates.

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3. Key Personnel

- a. Include resumes for all key personnel involved with this project, which provide an overview of their relevant experience and their responsibilities in this project.
- b. Firm must not be debarred, suspended, or disqualified by United States Federal Agencies. Provide Dun & Bradstreet Number (DUNS).
- c. Include full resumes and firm information for any subcontractors, and describe their role in the project.

4. References

 a. Include project descriptions and links to similar relevant projects. Describe the scope, budget, services, and timelines, and provide contact information for references. At least three reference contacts are required.

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5. Costs

- a. Include an estimated project budget with the proposal.
- b. Be as detailed as possible, including estimates of hours and rates for the project team.
- c. Proposals will not be evaluated solely on cost, but cost will be a consideration.
- 6. Conflict of Interest Statement



a. Address whether or not any potential conflict of interest exists between this project and other past or on-going projects, including any projects currently being conducted for the Program.

- 7. Description of Insurance
 - a. Proof of insurance will be required before a contract is issued. Minimum insurance requirements will include \$1,000,000 general liability per occurrence.

Criteria for Evaluating Proposals

The Governance Committee will appoint a Proposal Selection Panel that will evaluate all proposals and select a Consultant based on the following principal considerations:

1. The prospective Consultant's understanding of the overall objective(s) of the project as demonstrated by their management and technical approaches.

2. Consultant's relevant project experience and references for similar projects.

3. The clarity and content of the Consultant's proposed tasks and timeline.

4. The budget for the proposed solution will be a consideration, but the lowest cost proposal does not necessarily represent the best value to the Program.

Award Notice

After completing the evaluation of all proposals and, if deemed necessary, interviews, the Proposal Selection Panel will select a Consultant. That firm will negotiate with the ED Office to establish a fair and equitable contract. If an agreement cannot be reached, a second firm will be invited to negotiate and so on. If the Program is unable to negotiate a mutually satisfactory contract with a Consultant, it may, at its sole discretion, cancel and reissue a new RFP.

Program Perspective

The Governance Committee of the Program has the sole discretion and reserves the right to reject any and all proposals received in response to this RFP and to cancel this solicitation if it is deemed in the best interest of the Program to do so. Issuance of this RFP in no way constitutes a commitment by the Program to award a contract, or to pay Consultant's costs incurred either in the preparation of a response to his RFP or during negotiations, if any, of a contract for services. The Program also reserves the right to make amendments to this RFP by giving written notice to Consultants, and to request clarification, supplements, and additions to the information provided by a Consultant.

By submitting a proposal in response to his solicitation, Consultants understand and agree that any selection of a Consultant or any decision to reject any or all responses or to establish no contracts shall be at the sole discretion of the Program. To the extent authorized by law, the Consultant shall indemnify, save, and hold harmless the Nebraska Community Foundation, the states of Colorado, Wyoming, and Nebraska, the Department of the Interior, members of the Governance Committee, and the Executive Director's Office, their employees, employers, and



agents, against any and all claims, damages, liability, and court awards including costs, expenses, and attorney fees incurred as a result of any act or omission by the Consultant or its employees, agents, subcontractors, or assignees pursuant to the terms of this project. Additionally, by submitting a proposal, Consultants agree that they waive any claim for the recovery of any costs or expenses incurred in preparing and submitting a proposal.



Attachment A

Platte River Recovery Implementation Program

Updated August 2023

Overview

The communications goal for the Platte River Recovery Implementation Program (PRRIP) is to raise public awareness of the purpose, goals, and successes of the Program. Given the Program's large geographic footprint and corresponding number of stakeholders, the plan's audience ranges from a single water user in central Nebraska to the entire population of the front range of Colorado. The objectives, key messages and tactics below are intended to focus Program communication priorities down to a level that is manageable given a reasonable investment of staff time and financial support.

Plan Objectives, Key Messages, and Tactics

Objectives

- 1. Foster community buy-in for Program goals and purpose.
- 2. Raise public awareness of the benefits of Program activities and successes.
- 3. Increase number of users and variety of recreational uses on Program public access lands.
- 4. Support youth engagement and river education programs.

Key Messages

Key messages should be emphasized in all communications.

- 1. The Program is a unique and highly successful partnership between government, water users, and conservation entities in Colorado, Wyoming and Nebraska.
- 2. The Program conserves and improves habitat for four threatened and endangered species in order to protect water users in the Platte River Basin. *PRRIP serves the endangered species of the Platte Basin as well as the people who live here.*
- 3. The Program is a good neighbor and invests in the local community.

Communications Tactics

These tactics are designed to support the successful implementation of the communications goal and objectives. These tactics are to be led by the EDO.

Tactics Color Legend

Green: Tactic is already in place, or it would require low effort to implement.

Orange: Medium/High staff time commitment, will require staff scheduling adjustment.

Red: Additional commitment in both staff time and financial support.

Tactics for Objective 1

Foster community buy-in for Program goals and purpose.

- 1. Sponsor Local Programs
- 2. Refine Messaging about Program Benefits for water users, conservation entities, and other stakeholder groups.
- 3. Create FAQs on Website

Tactics for Objective 2

Raise public awareness of the benefits of Program activities and successes.

- 1. Guest Lectures at University of Nebraska Kearney
- 2. Tables and Booths at Fairs, Parades, and Public Forums
- 3. Quarterly Newsletter
- 4. Social Media
- 5. Photo Gallery at Local Library (or Other Appropriate Venue)

Tactics for Objective 3

Increase numbers of users and variety of recreational uses on Program public access lands.

- 1. Invite School Field Trips
- 2. Post Flyers in Local Visitor Center and Museums
- 3. Outreach to Travel Websites
- 4. Social Media

Tactics for Objective 4

Support youth engagement and river education programs.

- 1. Sponsor Local Programs
- 2. Offer Staff Expertise to Classrooms and Student Camps
- 3. Support River Education Curriculum

Platforms & Tools

The following platforms and tools will be used to advance the communications goal.

- Platteriverprogram.org
- Bi-annual Report StoryMap
- Continued financial sponsorship of youth education programs
- Social media
- Information & Education Intern

Success Metrics

The following metrics will be used to gauge the success of communication tactics.

- 1. 10% increase in visits to Program public lands.
- 2. First-hand reports on how Program support for river education programs has benefited youth.